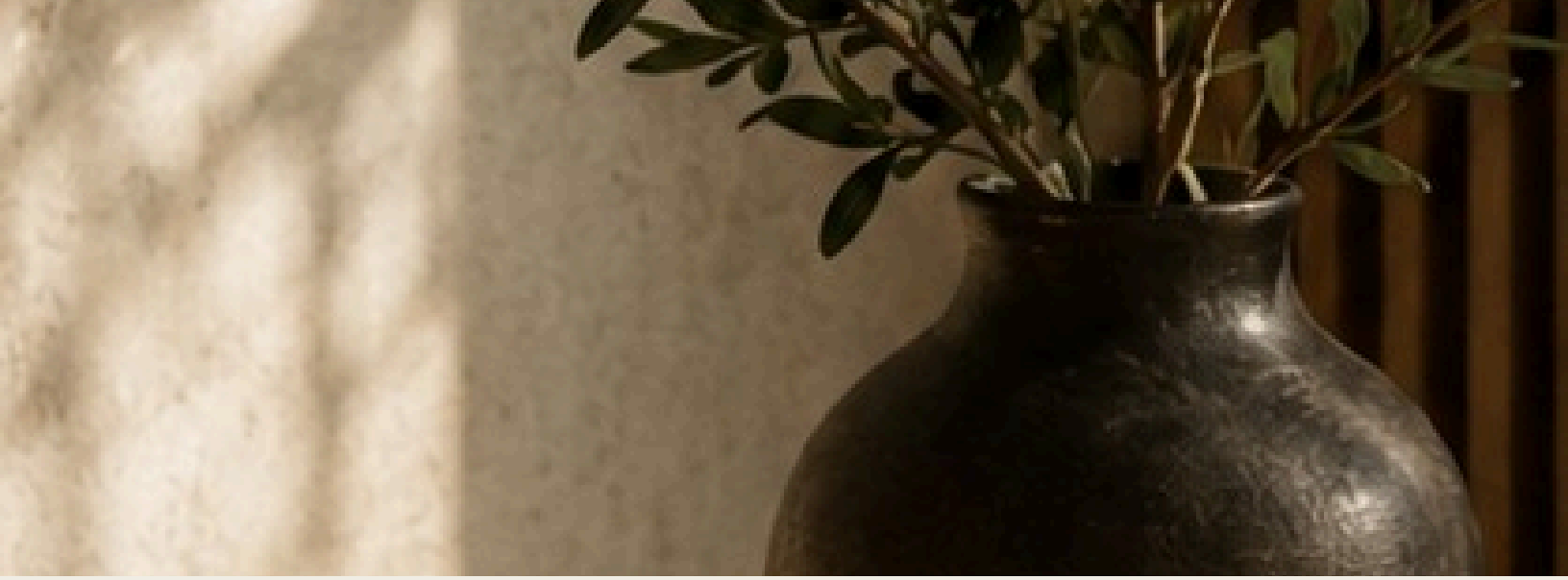
MAHAS
MASSAGE
WELLNESS • EXPERIENCES

A GUIDE FOR OUR GUESTS

Before your *experience*

Everything you need to arrive at ease.



BEFORE

Arrive *light*

01 Your booking

The form is a request. We confirm by WhatsApp, and your session is held with a 50% deposit, or with full payment and 10% off.

02 Your health

Tell us about any injury, pregnancy, allergy or medical condition. If there is none, simply write “none”. We can adjust or postpone the session when needed, at no cost.

03 Prepare

A light meal and no alcohol before your session. Arriving early, or having the space ready, is part of the pause.

04 At our suite

By appointment only. The location is shared once your booking is confirmed.

05 At home or at your hotel

A quiet, safe space. We bring the massage table and everything needed. A responsible adult must be present.



DURING AND AFTER

Your time, *your terms*

01 **Your session, your boundaries**

Before we begin, we agree on pressure and framework with you. You may ask to adjust or stop at any time, without penalty.

02 **Wellness only**

Our services are therapeutic and for relaxation. Any sexual advance or request ends the session immediately.

03 **Your time**

The experience ends at the booked time. A late start shortens it, with no change in price.

04 **The balance**

Settled on arrival, before we begin: bank transfer, card link or cash.

05 **Afterwards**

Take a few minutes before returning to your day. Drink water and move at your own pace.

POLICIES AT A GLANCE

Clear *from the start*

Deposit

50% of the service holds your booking.

24 h or more

Reschedule at no cost (within 30 days) or get your deposit refunded.

Less than 24 h

Or a no-show: the deposit is kept for the reserved time.

If MAHAS cancels

You choose a new date or a full refund.

Refunds

Within 5 to 7 business days, to the original payment method.

Adults only, 18+

We may ask for an official photo ID before starting.

Outside Mazatlán

100% of travel expenses and 50% of sessions in advance.

Prices

In MXN. VAT only if you request an invoice.

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WhatsApp +52 669 410 3650
info@mahasmassage.com
mahasmassage.com

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